

# COVID-19 UPDATES

## WHAT TO EXPECT AT PK THIS WINTER

Our mission, this winter season is to support our guests to continue to lead healthy lifestyles through activity in our fresh-air mountain environment, we are excited to welcome you back this winter!

We will continue to take guidance from local and provincial health authorities and will update this information accordingly.

We ask for you to be kind, polite and respectful while we adjust our service provision to continue to meet and exceed health authority standards. Our primary focus is to prioritize the safety of our staff and guests as well as continue to provide the best outdoor recreation experience possible.

### **FACE COVERINGS HIGHLY RECOMMENDED!**

Both staff and guests will be highly recommended to wear masks or face coverings at all times including: ticket lineup, lift lines, loading the chair, unloading the chair, and WITHING ALL RESORT BUILDINGS. Appropriate masks and face coverings are defined as any double or single-layer material that covers the face and nose adequately. This can include neck warmers, non-medical masks, disposable masks, and other coverings such as buffs.

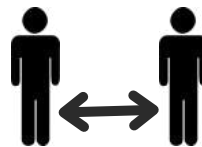
## **PRACTICAL ADVISE FOR VISITORS**



If you are exhibiting symptoms of being sick or have been in contact with someone who has been sick or in self-isolation, please do not come to the resort.



Wash or sanitize your hands often.



Practice and ensure social distancing of a minimum 2m (6ft).



Carry your own hand sanitizer.



Bring your own face covering.

## **ARRIVAL AT PK**

- On busier days and holidays, you will be greeted by a parking attendant guiding you to an appropriate place to park.
- GUESTS ARE REMINDED TO GEAR UP AT THEIR VEHICLES AND TO STORE THEIR PERSONAL BELONGINGS IN THEIR VEHICLES.
- Please ensure you provide adequate social distancing to other guests arrivals while getting equipment and yourself ready for your day.



# TICKETS

All ticket sales (unless you are renting equipment) can be purchased outside at the TICKET BUILDING located to the left of the Day Lodge between the parking lot and the chair lift. This location has been chosen to assist our guests with more convenient access from the parking lot.

To facilitate social distancing in the ticket line, we ask that only one person per group goes to the ticket building to purchase tickets.

Face coverings are highly recommended in line ups.

# LIFT LINE

Face coverings are highly recommended in our lift lines while loading and unloading.

Guests will be asked to ride only with the people they have arrived with.

# DINING ROOM & PUB

## VACCINE PASSPORT REQUIRED!

Please, be prepared to show your vaccine passport with matching government ID to our host at the entrance door. Entrance will be located through the wood patio. Access from the cafeteria and day lodge is closed.

Can I provide a Vaccination Exemption to dine indoors at the dining room and pub? NO.

Can I provide a Negative COVID-19 test to dine indoors at the dining room and pub? NO.

Are you storing my vaccination status anywhere? NO.

How often will you check my proof of vaccination? Every time you enter the dining room and pub.

There will be decreased volume of seating in the entire Dining room & pub to abide by the 2m (6ft) social distancing standards. We ask that if there are other guests that are waiting to also enjoy a meal, please vacate your table in a timely manner.

Please follow the 2m (6ft) social distancing and face covering requirements while waiting for seating in either the restaurant or the pub.



# DAY LODGE



**NO MASK = NO SERVICE**

Please note at this time, due to health and safety regulations surrounding COVID-19, WE ARE UNABLE TO OFFER DAY STORAGE FOR PERSONAL BELONGINGS. Please plan on leaving your change of footwear or any other personal belongings inside the vehicle that you arrived in.

Proper social distancing will mean that the lodge capacity will be reduced from what it has been in previous years. With this in mind, and in fairness to all who visit the resort, guests will be asked to restrict their use of the Day Lodge.

We ask that you reduce your use of the Day Lodge to strictly using the services it provides, such as washrooms and our **TAKE OUT** Food & Beverage services. If you need to warm up, please do so, but be kind to your fellow skiers by allowing them time to take a turn as soon as you are warm.

If you are using the Day Lodge, we will be asking guests to wear their face coverings from when you enter the Day Lodge area until you leave.

Cafeteria food will be available for take out only. At this time, vaccine passport is not required to order take away food from the cafeteria.

Picnic table are not available at this time inside the day lodge.

Day Lodge access is primarily intended for quick fast food, ordering for take-out, washrooms and picking up rentals.

- Try to plan lunch breaks to fall outside of our peak lodge times (11:30am – 1pm) to help with dispersion. Limit table time to 20 minutes.
- Take advantage of eating your takeout food / lunch outside.
- Take advantage of eating your takeout food / lunch in your vehicle.



# RENTALS



**NO MASK = NO SERVICE**

The Rental area has been reconfigured to promote physical distancing and limit contact with staff and other guests.

All staff and guests through the rental process (including in line-up while you are waiting, at the desk and in the tech area) are required to wear a face covering and sanitize their hands.

Staff will also be equipped with personal protective gear so that they are able to assist those guests who require assistance with their rental boot fittings.

# LESSONS

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Lessons will continue to be taught regularly by our certified instructors. Registration is required for all lessons. Same day lessons may be booked upon arrival.

Private and semi-private lessons will be available for guests that are in the same bubble.

More specifics on Snow School lessons are still being determined, taking into account COVID-19 regulations.



# ACCOMMODATION

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Accommodations for the Hostel and for the Azouzetta Lake Lodge can be booked online starting mid-November!

Please note that guests are encouraged and welcome to bring their own bedding items for the hostel.

Rooms will be cleaned after departure, for your safety, daily cleaning touch-ups will not be offered; however if you have cleaning needs, please contact the main desk at your accommodations and we will be able to assist you.

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Powder King Mountain Resort will also be increasing safety signage throughout the resort. Among other safety messaging guests can expect to see signage around hand washing / sanitizing, wearing face coverings, practicing social distancing and more.

We are incredibly excited for the season ahead and we're going to need everyone's help in keeping Powder King Mountain Resort and the community safe.

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Welcome back to  
**POWDER KING**  
MOUNTAIN RESORT

